

BRIMICH LOGISTICS



ABOUT BRIMICH LOGISTICS

Brimich Logistics is a family owned and operated business with over 50 years of combined experience in 3PL and Supply Chain Management. Brimich prides itself on providing customised solutions according to each customer's needs. We build relationships with our clients based on honesty, trust, and integrity.

Brimich manages over 1,000,000 square feet of SQF certified (food-grade) and temperature-controlled warehouse space. The state-of-the-art facilities include frozen, refrigerated, and ambient storage.

CASE STUDY

Over the last couple of years, we have built a strong partnership with the ProVision WMS team. And as our business grows and extends beyond ambient storage into areas such as refrigerated, frozen, and e-commerce, it's reassuring to know that we have a WMS solution and supporting team that is able to evolve and adapt to meet our ever-changing needs.

The Brimich Oak Park 3PL warehouse facility in Brantford, Ontario consists of 250,000 sq² food-grade facilities - one refrigerated and the other ambient. Phase 1(Oak Park A) was planned to go live in July 2020 and Phase 2 (Oak Park B) in September 2020. Demand for both facilities was high and there was significant pressure to get both facilities ready to accept product earlier than planned. In the end, the earlier open dates come to be (June for Oak Park A and August for Oak Park B).

The expectation from our principal client going into Oak Park A was that the WMS be ready day 1 for full EDI integration with their SAP system to support a wide range of standards-based EDI transactions spanning inbounds, outbounds and inventory management.



Given the scope of the integration, Brimich relied heavily on the support and collaboration provided by Ahearn & Soper | ProVision WMS team.

Over several months leading up to the Go Live, numerous enhancements and interface changes were required to the WMS to satisfy the client's EDI requirements. Thanks to the architecture of the WMS and agility of the team, all key requirements were delivered on time and issues were resolved in a timely way.

In parallel with the EDI development project, there were numerous other feature improvements that the Brimich team requested to help improve workflow and efficiency. One of these features was support for automatic and manual import of Advanced Shipment Notifications (ASNs).

This feature was a game-changer for the warehouse team and chopped hours off the manual / blind receiving process - not just for the Oak Park A team, but for several other teams at different facilities as well.

When it comes to support provided by the ProVision team, the level of service can only be described as outstanding. From training to issue resolution, response time and turnaround is terrific, and the ProVision management team is clearly very involved and vested in ensuring that our workforce is never stuck for very long.

All-in-all we are very happy with the ProVision WMS solution with it's range of features to support our 3PL requirements an workflow-based design.

There are certainly aspects of the solution that will require improvement from a usability and functionality standpoint as we grow, but the ProVision platform and development team has proven very capable in meeting those needs so far.

Contact us today for further information on how ProVision WMS can help you achieve your business goals or objectives.



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